To Our New Chicago Customers,

As you know, SkipperBud's and Westrec Marina Management have entered into an agreement whereby SkipperBud's will provide marine services to those boat owners storing their watercraft in the Montrose Yards and the 31st St. Harbor Building, operated by Westrec.

SkipperBud's is prepared to handle all of your requests, whether it is a new windex on your sailboat or a bow thruster on your powerboat. However this letter and its attachment are meant to explain and facilitate what is generally referred to as "Winterization and Commissioning"

<u>Indoor Storage</u> - The 31st St. Facility is well heated and temperatures should never drop to freezing... thus your need for winterization against freezing is nominal. However, we do recommend what we call "Prep. For Heated" This process is described in the attachment. When you elect to have your boat prepared for storage in this fashion, your boat will also be summerized in the spring at launch.

<u>Outdoor Storage</u> - A full range of winterization services are offered, from a basic drain down/anti-freeze flush to our Platinum Package which includes such things as gear lube changes, impeller changes and summerization.

<u>Contact Us</u> - Your best way to contact us is by email...<u>chicagoservice@skipperbuds.com</u> several of our leading customer service representatives monitor this mail box on a 7 day per week basis during the season. Of course, we're available by phone as well at 847-872-3200; ask for Thomas Tobin or Jim Wardlow.

Our Service fax number is (847) 872-3315

<u>Other Services</u> - In addition to all of the electrical, electronic and mechanical services, we are prepared to handle all of your cleaning, bottom painting, shrink wrapping and other support operations.

<u>Forms</u> - Please complete the form on the back and return them by scanning them to <u>chicagoservice@skipperbuds.com</u>, faxing to 847-872-3315 or mailing to:

Jim Wardlow c/o SkipperBud's 215 North Point Dr. Winthrop Harbor, IL 60096

Best Regards,

Your New Family at SkipperBud's

2012 CHICAGO HARBOR SERVICE FORM

(1) PLEASE FILL ALL I	BLANKS LEGII	BLY - Th	ank you!			
Nama		Home Ph:				
Name	<u></u> ·	Work Ph: Cell Ph:				
Street						
City, State, Zip		Email:				
			Boat Make:			
				Boat N	Iodel & Year:	
(2) WINTERIZATION &	& HEATED PRE	P (PRIC	ES INCLUDED IN ATT	ACHE	D STORAGE I	PACKET):
DO NOT Winterize	Prep fo	Prep for Heated Storage (31st Street Harbor Only)				
Winterize all system	ns Platinum Pac	kage				
Winterize all system	Winter	Winterize ONLY items checked below				
Winterize all system	ns Silver Packag	ge	vv inter	ize or	(E1 Items ellev	oked below
Air Conditioner(s) Engine(s)			Fresh Water System	Fresh Water System H		Generator(s)
(3) ADDITIONAL SERV (Diagnosis time for		is \$140	0.00 per hour)			
Shrink Wrap WITH Door		Clean A/C Filters - (\$35 each)		h)	Check Engine Alignment (Inboards)	
Shrink Wrap WITHOUT Door		Clean Flame Arrestor(s)			Drive Service (Stern Drives)	
Change Engine Oil & Filter(s)		Replace Holding Tank Filter(s)		Tune-Up Engine(s)		
Change Generator Oil & Filter(s)		Replace ALL Fuel Filter(s)		Tune-Up Generator(s)		
Change Transmission Fluid		Replace Water Pump Impeller(s)		Replace Zinc Anode(s)		
Service Halon System			Step Mast (\$9.25 per mast t	ft.)	Boat Cleaning - (Specify Below)	
(4) SPECIAL NOTES: _						
(9) CICNATUDE.					DATE.	

Your signature authorizes completion of all services selected above. Return in person, by mail, fax, or e-mail to our service department. Skipper Bud's · 215 North Point Dr. · Winthrop Harbor, IL 60096 Phone (847) 872-3200 · Fax (847) 872-3315

E-mail: chicagoservice@skipperbuds.com